



Misericordia
Nursing & Rehabilitation Center

Annual Report 2022



A NOTE FROM OUR ADMINISTRATOR

Dear Friends,

I can only begin this message with words of thanksgiving. I am so thankful to you for the support that you give to Misericordia Nursing & Rehabilitation Center. As Misericordia embarks on its 80th year serving our community, it is my privilege to serve as its fourth Administrator.

One of the benefits of my role as Administrator at Misericordia Nursing & Rehabilitation Center is being able to get to know the residents and their families, see firsthand the compassionate care offered by our staff, and witness the faithful culture shaped by the Sisters of The Daughters of Our Lady of Mercy.

One can say that a lot changes in the course of 80 years. As a community we began at the mansion on the corner of Roosevelt and Linden Avenue in York with a 15-bed ministry and four Sisters serving as the staff. In the years since we moved to our current location at 998 S. Russell Street, we expanded our services, we have increased the number of residents whom we are privileged to serve, and we continue to update our five-star facility to serve the needs of our community.

What hasn’t changed in these 80 years is our mission. We are deeply committed to “serve our residents with a heart of mercy by providing kind, patient and compassionate care that meets individual needs and preferences.”

We are deeply grateful to you in your participation in this mission of serving residents with compassionate care. Your faithful, financial, and communal support makes this mission possible.

We hope that the Misericordia Annual Report may shed light on how you are making an impact in this community that we love. To quote St. Mary Joseph Rossello, the Foundress of The Daughters of Our Lady of Mercy, “Heart to God, Hands to Work” – thank you for your hand and support in the mission of Misericordia!

With a heart of gratitude,
Marion Bittner, NHA
Marion Bittner, NHA, Administrator

OUR PRAYER

TO GOD OUR FATHER WE OFFER OUR PRAYER OF GRATITUDE AND PRAISE....
FOR BLESSING THE WORK OF OUR HANDS, JOINED IN A COMMON MISSION OF MERCY
FOR THE CONTINUING SUPPORT OF SO MANY WHO VALUE OUR DEDICATION TO THE VULNERABLE MEMBERS OF OUR SOCIETY
FOR THE COMMITMENT OF OUR EMPLOYEES TO THE OFTEN DIFFICULT DEMANDS OF THEIR WORK
FOR THE SATISFACTION THAT WE ENJOY IN KNOWING THAT WE BRING COMFORT AND COMPASSION TO OTHERS EVERY DAY.
O GOD, YOU ARE MERCY ITSELF. GRANT US YOUR CONSTANT CARE AND PROTECTION THAT WE MIGHT DO YOUR WILL AND OBEY YOUR COMMAND TO LOVE OUR NEIGHBOR IN FULFILLING THE MISSION OF MISERICORDIA: TO SERVE OUR RESIDENTS WITH A HEART OF MERCY. AMEN

THANK YOU FOR YOUR SUPPORT!

We are profoundly grateful to all members of the Misericordia Nursing & Rehabilitation Center community who made an impact during the past year by investing in our residents, staff and mission. Because of your support, we are able to continue to make the Misericordia experience possible to so many within our community. We could not do it without you and your generosity –

Thank you!



OUR SERVICES

Misericordia is committed to providing an exceptional level of care and service to our residents and their families.

196 Residents were served/cared for in 2022.

176 Residents received rehabilitation services (physical, occupational, or speech therapy).

106 Residents discharged to home or to a lesser level of care facility.

OUR MISSION

CARING FOR PEOPLE OF ALL RELIGIOUS FAITHS, OUR MISSION IS TO SERVE OUR RESIDENTS WITH A HEART OF MERCY BY PROVIDING KIND, PATIENT AND COMPASSIONATE CARE THAT MEETS INDIVIDUAL NEEDS AND PREFERENCES.

21 Residents received hospice services.

IMPACT OF GIVING

A Note from our Misericordia Advisory Board Chair
Marci Reihart

I have been dedicated to long term care most of my life and Misericordia is one of the best locations in the area. Personally, I serve on the Misericordia Advisory Board because it offers opportunities for me to continue a mission that I have believed in since before college. My faith comes into it as well. What the Sisters have done, with the aid of a lot of talented individuals, to fulfill their mission in York County, is a wonderful thing to be in affiliation with for anyone who has the opportunity.

Misericordia leadership identified risk management as an important goal to focus on. This is an important goal because health care facilities have come through an incredible challenge with a worldwide pandemic that no one could have anticipated. Being able to deal with the pandemic and continue the mission and high quality of service that Misericordia provides (5-star rated, retaining dedicated staff, updating the facilities) is very important. Government programs that provide income do not meet the cost of care in a long term setting, and it's a big need.

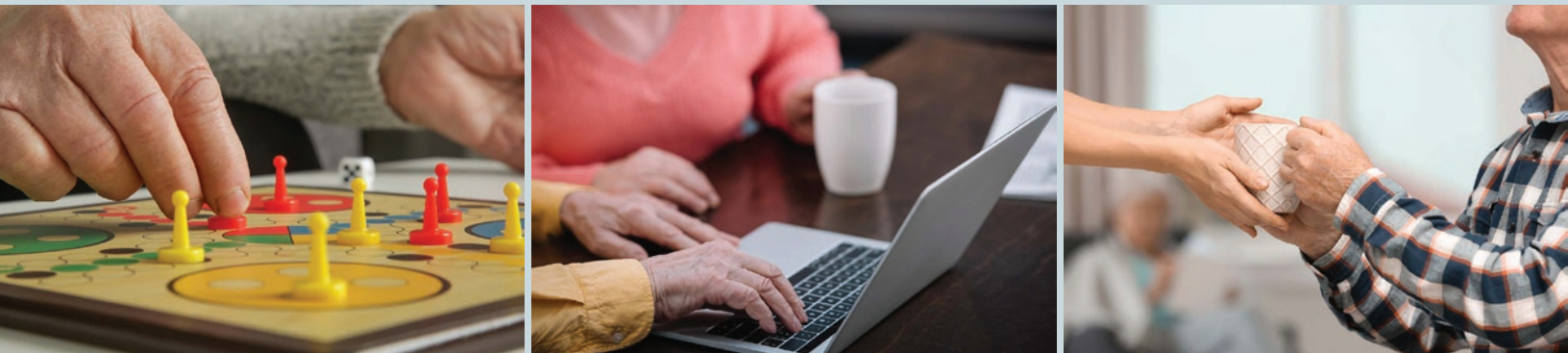
This is why our donors are part and parcel to the mission!

My generation of baby boomers have a tremendous need as we are hitting our senior years. It's our mission to serve our residents with compassion, keep the facility state of the art, and keep our high quality staff. This mission needs resources. Donors providing and putting dollars behind this mission are vital and appreciated. Our community is blessed!

I love Misericordia because it is a beautiful facility, with staff providing an outstanding level of service. The presence of the Sisters makes Misericordia unique and special. It's a mission and not simply a business. It's a rose in a sea of wildflowers. What is not to love!

A Message from our Director of Nursing
Ashly Faulkner, RN

We are so grateful to our donors who support Misericordia's mission. The generous donations of Misericordia's friends supports Misericordia's dedication to the dignified care of each resident we serve. The ability to replace an aging wander prevention system greatly enhanced our ability to promote independence and provide for a safe environment for our residents. We are grateful for the ability to continuously improve our residents' home and lives.



HOW TO SUPPORT MISERICORDIA

Our generous donors give in many ways. As you explore the giving options below to consider which offers the best fit, please reach out to Mark Misitano at mmisitano@mn-rc.org or 717.894.5385 if you have any questions or if you would like to learn more. We would love the opportunity to connect with you.

GENERAL GIFTS

Unrestricted gifts allow Misericordia to apply the generous gifts of our donors to the areas of greatest need.

MEMORIAL & HONOR GIFTS

A gift in honor of someone is a unique way to note a special occasion or appreciation; a memorial gift is a tribute to a loved one who has passed away.

VOLUNTEERING

By volunteering regularly or for special events, you have the sacred opportunity to bring the love of Christ to our residents.

PLANNED GIVING

Please consider Misericordia in your will and other approaches to planned giving. You can find more information at mn-rc.org/giving/planned-giving.

A special note of Thanks

In addition to our generous individual and business donors, we are so thankful to have received grants from the following foundations and groups who have enabled us to continue and enhance the five-star levels of care and protection we provide for all residents whom we serve.

With support from the following foundations we were able to fund our Misericordia Risk Management and Prevention Project. This initiative enhances risk management, updates needed equipment associated with resident care and protection, and replaces essential capital equipment items that are key to the care and safety of our resident, staff, and Sisters. An essential part of this project was updating our Access Control and Resident Wander Management System. We were also able to develop our "Adopt A Resident" initiative and support the Daughters of Our Lady of Mercy who are now residents under our care.

J. William Warehime Foundation
Knights of Columbus - Council #6353
St. Joseph Parish - East York
Powder Mill Foundation

The Arthur J. and Lee R. Glatfelter Foundation
The Donald B. and Dorothy L. Stabler Foundation
The Kinsley Foundation
The Stewart Foundation

For information on the tax advantages of planned giving to Misericordia, please contact Bernie Bostwick (CAP®, ChFC®) at Ambassador Advisors: 717-560-6675 or bbostwick@ambassadoradvisors.com.

OUR DONORS’ STEWARDSHIP

Misericordia Nursing & Rehabilitation Center is greatly appreciative to these individuals, churches, businesses and foundations for their generous support of our ministry. Your philanthropic support made it possible for us to continue our mission and strengthen the services we offer to our residents. The following pages name those who supported Misericordia this year. We are so blessed to have these gifts. We endeavor to publish accurate recognition and apologize for errors or omissions to this list. Please contact the Development Office to report corrections.

On behalf of the Daughters of Our Lady of Mercy, our residents and employees, *we thank you!*

Anonymous
Anonymous Fund of York County
Community Foundation
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#6353 - St. Joseph Parish -
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Glatfelter Foundation
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FOR MAY 4 & 5, 2023
AS GIVE LOCAL YORK
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WE ARE PARTICIPATING
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MNRCGIVE2023](https://bit.ly/mnrcgive2023).
EVERY DOLLAR DONATED
IS ENHANCED WITH
BONUS FUNDS!



Misericordia

Nursing & Rehabilitation Center

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